Returns & Exchanges

In order for us to accept your return/exchange you must

- Read our ***Returns, Money Back Guarantee, Exchanges & Cancellations Policy*** to check that your return/exchange meets all the conditions for it to be accepted by Al-Hijaab. The policy can be read at http://www.al-hijaab.com/scripts/returnMB.asp
- Print and fill this form out as you will need to include this with your returns/exchange parcel

Returns/Exchanges Instructions

1. Please return merchandise in original packaging
2. Include all related tags, manuals etc
3. Place merchandise in suitable shipping container
4. Include the original receipt for the order
5. Include this completed form

PLEASE FILL IN YOUR ORDER NUMBER HERE

AH-

A. DESIRED ACTION (tick appropriate box)

- ☐ Exchange/Replace with same item
- ☐ Exchange for different item (also fill out sections C, D and E)
- ☐ Return for refund (also fill out section D and E)

B. RETURN REASON CODES

1. Unwanted product
2. Wrong product shipped
3. Defective product
4. Received damaged

C. EXCHANGE FOR ITEM

Please list the items you would like to exchange for (we will contact you to confirm any additional costs or partial refunds which arise as a result of the exchanges)

QTY	ITEM NO.	DESCRIPTION

D. RETURNED ITEMS

Please fill in the items you are returning and the reason why (see table B for reason codes)

REASON CODE	QTY	ITEM NO.	DESCRIPTION

E. ORGINAL ORDER & CUSTOMER DETAILS

DATE ORIGINAL ORDER WAS PLACED	
ORIGINAL ORDER NUMBER (should begin with AH-)	
FIRST NAME	
LAST NAME	
EMAIL ADDRESS YOU REGISTERED WITH AL-HIJAAB	

Please return all merchandise to

AL-HIJAAB RETURNS, 86 LUMB LANE
BRADFORD WEST YORKSHIRE, BD8 7QZ , UK